

To: Director of Public Protection

FAO Lead Officer for Food Safety

18 June 2008

Reference: ENF/W/08/033

Dear Director

**Safer food, better business DVD
For information when playing the DVD in Thai**

This letter is to alert you about an error in the catering section of the Safer food, better business DVD. The error is in the Thai voiceover of the hot holding scene, which can be found by selecting scene number three in the 'cooking' section within 'catering staff'. The Thai voiceover incorrectly refers to hot food being kept above **53** degrees centigrade.

In this scene, the English subtitles give the correct information that hot food must be kept above **63 degrees centigrade** and there is a pictorial representation of a thermometer, also showing the correct temperature as above 63 degrees centigrade.



INVESTOR IN PEOPLE

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Where inspections are planned to Thai restaurants/cafes or where, from local knowledge, you are aware that Thai restaurants/cafes are using the DVD, we would be grateful if you could bring this information to their attention.

In addition, a flyer, a copy of which is attached to this letter, will be inserted into all future SFBB catering packs with the DVD, alerting users to the error.

The original master copy of the DVD has been corrected and the online version, due to be launched shortly, is also correct.

If you require clarification, please contact Andrew Morris on 029 20678960 or myself on 029 20678957.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Rob Wilkins', followed by a long horizontal line extending to the right.

Rob Wilkins
Head of General Enforcement Branch