

To: District Council Chief EHO's  
Group Chief EHO's  
District Council Lead Food Officers

cc: NIFLG Members  
CIEH NI Centre  
LACORS

18<sup>th</sup> June 2008

Reference: **ENF/NI/08/029**

Dear Colleagues,

**Re: Safer food, better business DVD  
For information when playing the DVD in Thai**

This letter is to alert you about an error in the catering section of the Safer food, better business DVD. The error is in the Thai voiceover of the hot holding scene, which can be found by selecting scene number three in the 'cooking' section within 'catering staff'. The Thai voiceover incorrectly refers to hot food being kept above **53** degrees centigrade.

In this scene, the English subtitles give the correct information that hot food must be kept above **63 degrees centigrade** and there is a pictorial representation of a thermometer, also showing the correct temperature as above 63 degrees centigrade.

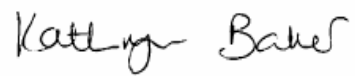
Where inspections are planned to Thai restaurants/cafes or where, from local knowledge, you are aware that Thai restaurants/cafes are using the DVD, we would be grateful if you could bring this information to their attention.

In addition, a flyer, a copy of which is attached to this letter, will be inserted into all future SFBB catering packs with the DVD, alerting users to the error.

The original master copy of the DVD has been corrected and the online version, due to be launched shortly, is also correct.

If you require clarification, please contact Ann Reason on 020 7276 8139 or myself on 028 9041 7736 or email: [HACCPTeam@foodstandards.gsi.gov.uk](mailto:HACCPTeam@foodstandards.gsi.gov.uk)

Yours faithfully,

A handwritten signature in black ink that reads "Kathryn Baker". The signature is written in a cursive style with a large initial 'K' and a long, sweeping underline.

Kathryn Baker

Local Authority Unit